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Ask for: Chris Hegarty

Our ref:

Your ref:

Date: September 2017

Dear Dial-a-Bus Passenger

You may remember we wrote to you a while ago about the changes to your shopping bus service from **October 1st**. As we explained at the time the weekly bus service will continue to operate in much the same way as it has always done. However the service will now be provided by **Community Transport for Town and Country**. The time and day the service runs **may also change**.

To book a journey on the new weekly shopping service from October 1st please call **Community Transport for Town and Country on 01773 746652**. The first time you make a booking you will **need to register your details with them**. A copy of the **new timetable for the service is attached to this letter**.

The service will **still be able to transport people in wheelchairs** and if you need any assistance, or a passenger assistant with you throughout your journey, the staff will be able to help or put you in touch with someone who can.

If you have a **Gold Card you will be able to travel for free on this service**. If you do not have a Gold Card the fare will be £2 single or £3.80 return for adults or £1.20 single or £2.40 for children.

If you have any further questions or concerns please ring us on the phone number at the top of this letter.

Yours sincerely
The Public Transport Unit